

## LOADING WITH VOXWARE VMS GETTING ACCURATE ORDERS OUT THE DOOR

The point of no return. You only ship what you load, and you must load exactly what your customers order. You need to orchestrate your doors, trucks, and pallets without compromising speed or accuracy. Voxware VMS Loading: we have your back.

Voxware VMS Loading is an important part of a “wall to wall” voice strategy for warehouse operations that need to maximize productivity while maintaining high accuracy. It optimizes the work required to correctly load and dispatch trailers, and enables site management to respond quickly to situational changes.

Voxware VMS Loading has a wide variety of options for configuring and managing the loading process. Loading tasks can be handled in either real-time or batch modes, with the WMS driving the voice workflow as needed. The system can direct workers to load specific pallets, or workers can initiate a load task by identifying a pallet to load. Pallets can be identified either by voice or by integrated scanner input.

You can document compliance with OSHA standards by requiring workers to voice-in a tailored checklist before beginning to use any MHE unit such as a forklift. Voxware VMS Loading keeps track of the workers' stated responses to the checklist, which is stored on file and available for inspection at any future time. If this option is chosen, Voxware VMS Loading will not send an assignment to a worker until the equipment checklist has been completed. Multiple levels of voice verification are built into Voxware VMS Loading to ensure that every load is 100% accurate. Workers confirm that they are



## Key Features

- Real time or batched loading tasks
- System-driven or user-driven work initiation
- Inline equipment verification to ensure operation within prescribed safety standards
- Coordination of pallets, loads, doors and trailers
- Confirmation that workers are at the correct door
- Confirmation that the correct trailer is being used
- Ability to change a load to a different door
- Ability to add a new trailer if load size so dictates
- Confirmation that pallets are placed into correct position on the trailer
- Integrated scanner input for pallet identification
- Work zone verification for individual workers
- Personal performance enhancers specific to individual workers
- Multi-level dialog strategies for extreme accuracy and high productivity

picking up the right pallet, and are at the right door, and that the right trailer is also at the same door. They can also indicate the position on the trailer that each pallet has been loaded, and the system will validate that the pallet is loaded correctly.

Managers can change loads to different doors, add trailers, and prioritize work as needed.

Voxware VMS Loading provides a flexible, configurable solution that can support your operation today while providing the capability to adapt to your needs of tomorrow.

## Enterprise Voice Architecture

While companies that use voice in the warehouse report positive benefits, research confirms that users of proprietary voice systems are not always happy. These users are frustrated by a high-cost infrastructure and the expenses associated with making changes to their voice systems.

Voxware solved those problems through an important yet often unseen innovation: the Enterprise Voice Architecture (EVA). The software foundation for the Voxware Voice Management Suite, EVA makes every Voxware solution portable across diverse hardware devices, operating systems, DBMS, and web servers.

Part of the architecture is our Enterprise Voice Manager, which controls voice operations across multiple warehouses. The manager follows our commitment to Universal Configurability, enabling virtually any voice business process to be configured, not coded.

We invest in innovation, regardless of how flashy or outwardly obvious it is. But when our product delivers long term cost control and operational agility, it becomes clear that our software is built for best in class business over the long haul.