voxware
The Voice Is Yours™

REPLENISHMENT WITH VOXWARE VMS
GETTING PRODUCTS TO THE PICK FACE

For order pickers to operate at maximum performance, products have to be at the right place in the right quantity. Voxware VMS Replenishment gets them there.

Pickers can only handle what's at the pick face. When slots are empty or quantities are short, voice picking ROI suffers. Voxware VMS Replenishment is an important link in the chain of "wall-to-wall voice" applications from Voxware. It helps you ensure that the right product, in the right quantity, is in the right place at the right time.

Voxware VMS Replenishment supports task prioritization – a key to optimizing order fulfillment. Priorities can be WMS-driven, but also altered from the VoxConsole by site management. The warehouse is a dynamic place and managers need tools that help them respond to a changing situation.

Users can initiate a replenishment task by identifying the pallet or the product to be moved. Voxware VMS Replenishment verifies the source location and destination location via check-digit responses from the worker.

Voxware VMS Replenishment has full exception-handling capability with multiple options pre-built. Whether picking at the source, where products may need to be shorted or skipped, or putting at the destination, where items may need to be cut, options are available to tailor the voice solution.

When picking cases for replenishment, users can batch multiple pick tasks. Voxware VMS Replenishment can be configured to capture additional verification data at the point of pick, such as a UPC code or lot number.

Key Features

- Real-time Task prioritization

- Host-driven priority-setting

- Manager-driven priority-setting via VoxConsole

- Tasks can be driven to specific workers

- User-directed pallet or product identification

- Integrated scanning

- Additional verifications for 100% accuracy via UPC code, lot number, or other identifier

- Full exception handling with built-in options

- Batched picking of multiple products for replenishment

- Alternate storage location support

- System-driven override of put location

- User-driven override of put location

- Partial puts to multiple locations

- Real time monitoring via VoxConsole

- Multi-level dialog strategies for extreme accuracy and high productivity

- Personal performance enhancers specific to individual workers

Workers can override a put location when needed, allowing them to put products at alternate locations. Workers can put partial quantities into multiple locations. All this functionality can be linked directly with your WMS in real-time, ensuring that products are accurately tracked. At the same time, Voxware VMS Replenishment enables warehouse workers to minimize product movement and maximize their productivity.

Replenishment is a core business process in the high-velocity warehouse, and best-in-class companies optimize replenishment so no disruption of order picking occurs. Voxware VMS Replenishment voice-enables this key process with high accuracy and productivity.

Enterprise Voice Architecture

While companies that use voice in the warehouse report positive benefits, research confirms that users of proprietary voice systems are not always happy. These users are frustrated by a high-cost infrastructure and the expenses associated with making changes to their voice systems.

Voxware solved those problems through an important yet often unseen innovation: the Enterprise Voice Architecture (EVA). The software foundation for the Voxware Voice Management Suite, EVA makes every Voxware solution portable across diverse hardware devices, operating systems, DBMS, and web servers.

Part of the architecture is our Enterprise Voice Manager, which controls voice operations across multiple warehouses. The manager follows our commitment to Universal Configurability, enabling virtually any voice business process to be configured, not coded.

We invest in innovation, regardless of how flashy or outwardly obvious it is. But when our product delivers long term cost control and operational agility, it becomes clear that our software is built for best in class business over the long haul.