

# ORDER PICKING WITH VOXWARE VMS

## ACCURATE, FAST AND FLEXIBLE

Pick it, pack it. Order selection is the warehouse's highest-cost activity. You need flexibility and control to streamline your business process and realize major cost benefits. You need Voxware VMS Order Picking.

### Order Picking

Order selection is the core activity of the warehouse. Industry surveys show that over 60% of warehouse operating cost and 49% of labor cost are spent in order picking. It's no surprise that best in class companies make a strong effort to optimize the picking process. Every incremental improvement translates into bottom-line savings and competitive strength.

Voxware VMS Order Picking is a unique software product that brings the power of voice-directed work to the picking operation. Enabling workers to do their jobs hands-free and heads-up, it is the fastest, most accurate, and safest way to fulfill orders.

Voxware VMS Order Picking is a fully configurable software product. Through Voxware's unique VoxStudio toolset, it can be configured right out of the box to voice-enable many variations of each picking, case picking, batch or cluster picking, put-to-store processes, and more.

Choose from many options for assigning and managing work. Dictate exactly how you want exceptions to be handled, and how closely you need Voxware VMS Order Picking to track single or multiple containers simultaneously while directing location-specific put processes. Voxware VMS gives you the power to configure Order Picking so that it



## Key Features

- Each, case, full pallet and cluster or batch picking modes of operation
- Multi-level dialog strategies for extreme accuracy and high productivity
- Verification and management of work zone authorization
- System-driven or user-driven work initiation
- Workforce optimization through distribution and prioritization of tasks
- Integrated scanner input
- Sophisticated container management capability
- Pick single or multiple orders/pick tickets to multiple containers simultaneously with full container tracking
- Cluster put distribution for multiple container pick environments
- Integrated exception management with variable options to process remaining work
- Advanced product information capture such as lot number, UPC, catch weights and item verification
- Personal performance enhancers specific to individual workers
- Initiate label printing on-demand for pallet or pick dynamically
- Picker can count back location with low stock levels (Inline Cycle counting)
- Picker can pick from a reserve location if the primary pick location is empty
- Warehouse can alternate location check digits to maintain high accuracy levels

is just right for your business – and adaptable as your operation grows and evolves.

It's all about flexibility and control – key “must haves” for the agile warehouse. Refined back-end engineering provides this agility by making change easier, since configurability means no new custom coding is required for future modifications..

When best in class companies choose a software solution, they solve today's problems while keeping an eye on tomorrow. That's why so many of them are deploying Voxware VMS. Empower your workforce with Voxware VMS Order Picking, voice software that drives warehouse efficiency and effectiveness to new heights today – without limiting your choices for tomorrow.

## Enterprise Voice Architecture

While companies that use voice in the warehouse report positive benefits, research confirms that users of proprietary voice systems are not always happy. These users are frustrated by a high-cost infrastructure and the expenses associated with making changes to their voice systems.

Voxware solved those problems through an important yet often unseen innovation: the Enterprise Voice Architecture (EVA). The software foundation for the Voxware Voice Management Suite, EVA makes every Voxware solution portable across diverse hardware devices, operating systems, DBMS, and web servers.

Part of the architecture is our Enterprise Voice Manager, which controls voice operations across multiple warehouses. The manager follows our commitment to Universal Configurability, enabling virtually any voice business process to be configured, not coded.

We invest in innovation, regardless of how flashy or outwardly obvious it is. But when our product delivers long term cost control and operational agility, it becomes clear that our software is built for best in class business over the long haul.