

# Voxware VMS®

Because nothing short of the best will do.

These times require companies to deliver near-perfect performance across all distribution centers. Customers demand it. Voxware's Voice Management Suite (VMS) ensures you can achieve it.

We've spent 20 years helping operations like yours surpass customer expectations. From the industry's leading voice solution to Augmented Reality technology, our innovations drive accuracy and efficiency to new heights. And our software architecture, along with our advanced configuration tools, make VMS adaptable, portable and scalable to your needs.

## Greater productivity and happier customers.

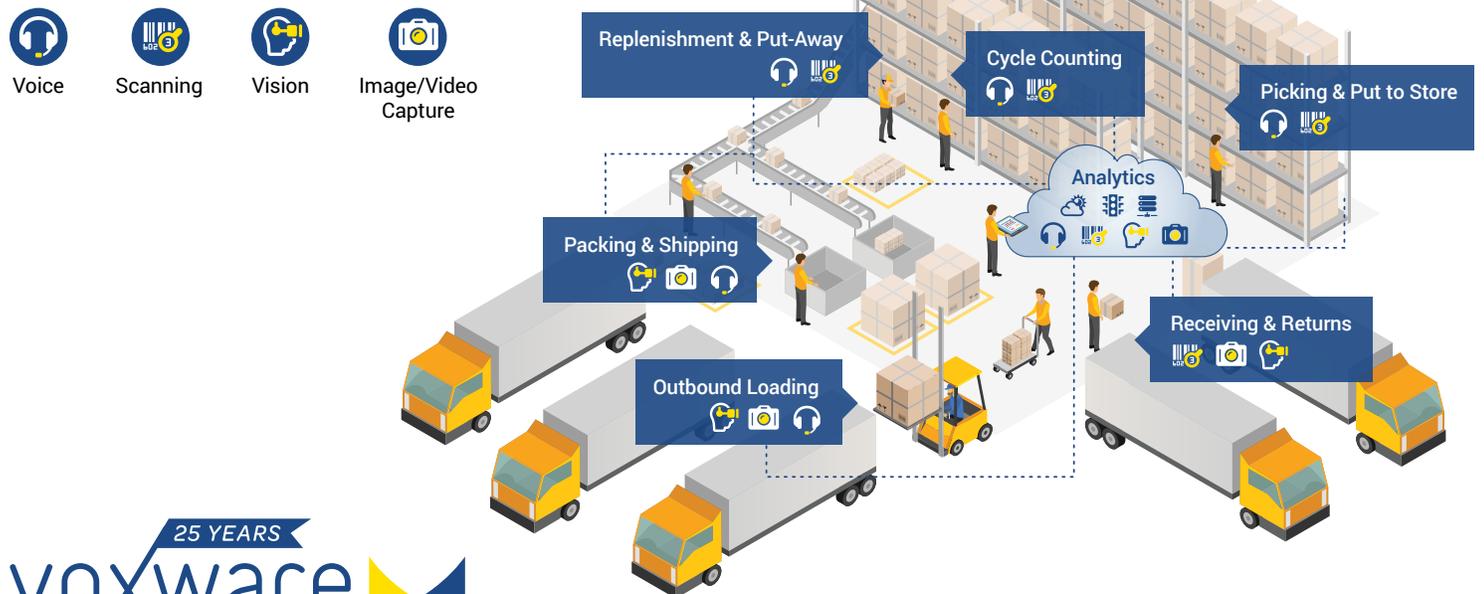
### Stay in synch with moment-to-moment demands.

Failing to meet on-time, in-full delivery requirements can do serious harm to business relationships. Don't lose customers to your competition. Enable personnel and processes to function at the optimum proficiency that Voxware VMS provides – throughout your operation. The outcomes can be phenomenal.

- Exceeding 99.97% picking accuracy
- 99.9% voice recognition, even in loud and harsh environments
- Improved customer experience/satisfaction
- Double digit productivity gains
- Accelerated fulfillment, on-time deliveries

## The Right Technology for the Job

Voxware VMS supports multimodal technologies and leading hardware devices across multiple workflows.





# Voxware means giant leaps in productivity, flexibility and cost-effectiveness.

## Drive precision execution in ALL areas.

Meet resource optimization at its best. Matching modalities to specific tasks and individuals, Voxware streamlines work across the whole spectrum of DC functions. So you can flawlessly execute all your commitments to customers.

## See and control operations in real time with VoxPilot®.

Our all-knowing, centralized dashboard is a competitive differentiator, for you and your business. VoxPilot provides total visibility of DC activities as they happen, along with a “one-click bridge” to corrective actions when hiccups occur. This way managers gain pervasive control over critical factors such as productivity, resource allocation, shorts and errors.

## Put unequalled flexibility right to work.

Voxware simplifies configuration and integration with remarkable ease.

**VoxStudio®** greatly facilitates the creation of customized workflows. Using this tool, you can diagram and change workflows to suit your operation’s unique business process requirements.

**VoxConnect®** eliminates the need for product-level integration to tie our solutions to WMS and other IT systems. Plus, our software is hardware independent. Adding new devices (Android and beyond) is quick and simple.

## Remove costs and complexity from owning and deploying.

**Cloud VMS** delivers all the features, productivity and accuracy of Voxware VMS, along with faster ROI. The minimal IT setup can take you from “go” to your first VMS-assisted shift in record time. And our SaaS model lets you scale as you grow, paying only for what you use. All resulting in a lower total cost of ownership.

“Within the first four months of using Voxware, we have noticed accuracy improve by 30% and we know that it’s going to continue to increase.”

**Bobby Robinson, Manager of Ridgefield Operations**  
Mission Health



Profit from a Smarter Supply Chain

## Some of the companies exceeding expectations with Voxware.



**Retail:** Argos, Hollywood Feed, Target, The TJX Companies, Whole Foods



**Food & Beverage:** Milton’s Distributing, The State of Utah DABC, PFG, Puerto Rico Supply Group, US Foods



**Healthcare:** KavoKerr, Mission Health System, SpecSavers



**Automotive:** AutoZone, Belron, DYK Automotive



**Publishing:** Elsevier, HarperCollins, Simon & Schuster



**3rd Party Logistics:** Congebec, DHL Worldwide, Mas Bodega

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## Let Voxware help improve your operations.

Contact us to get a demo and discuss your challenges. Call **US:** 609-570-6800 or

**UK:** 020 3857 1540 or visit [www.voxware.com](http://www.voxware.com)