



## Efficiency you can hear, results you can see.



In the industries we serve, the difference between success and failure rides on the ability to deliver an exceptional experience to customers – every time.

This is why companies rely on Voxware® solutions to provide them with essential supply chain information, exactly when and where it's needed – so they can manage, measure and optimize the speed, accuracy and efficiency of their distribution operations. And drive higher levels of service and customer loyalty that lead to improved top-line revenue.

## Solutions that drive phenomenal results.

### Voxware Voice Management Suite (VMS)

Voxware is the industry leader in voice innovation, with a solution that is purpose-built to help distribution operations exceed customer expectations. Going way beyond voice picking, we extend multimodal technologies across all DC workflows. The result? Cascading benefits that maximize efficiency, accuracy and profitability. Plus **VoxPilot®** adds 10-15% more productivity by providing centralized views of DC activity and supply chain insights. So you can instantly spot and correct potential problems.

 **Maximum accuracy and efficiency**  
 **Proven voice recognition**  
 even in the harshest environments

 **Double-digit productivity gains**  
 **Dramatic reductions** in training times, workers comp claims

### VoxPilot®

Knowledge is a powerful competitive strategy. That's what VoxPilot provides: the power to strategically use **descriptive, diagnostic, predictive and prescriptive** analytics to protect your brand and outperform the competition. VoxPilot aggregates and analyzes critical data from your DCs, supply chain systems and external sources (i.e., traffic and weather conditions). This intelligence equips decision makers to take action and effectively manage challenges, improve profitability and secure customer loyalty.

- **10 -15% increase** in productivity
- Improved service levels
- More accurate inventory predictions
- Faster response to fluctuating demand
- Shorter lead times
- More reliable transportation networks
- Smarter hiring decisions
- More meaningful productivity goals

### Only Voxware Delivers Cascading Benefits





# Why Companies Choose Voxware

## 1 Automation of All DC Workflows

We do more than just help you get picking right. Voxware can automate all of the workflows in your DC – from picking, packing and cycle counting to receiving, put-away and more – using the best multimodal technology for the job. No other solution is better at maximizing your efficiency, accuracy and profits.

## 2 Greater Intelligence with VoxPilot

It's your secret weapon for surpassing customer expectations with an additional **10-15% gain** in operations productivity! Leveraging supply chain data from our systems and external sources, VoxPilot arms you with exceptional visibility, analytics and intelligence – exactly what's needed to plan, execute, improve and prevent problems. Coordinate and optimize DC operations using real-time visibility of activity and powerful response mechanisms. Stay on top of market dynamics by putting predictive analytics in the hands of people who need it most (no developers required). Nothing impresses customers more than anticipating their needs.

## 3 A Future-Proofed Solution

We provide an industry-leading solution you'll never have to worry about.

- **Configurable to You.** Voxware requires no costly programming. Use drag-and-drop components and workflow diagrams in **VoxStudio®** to configure and modify workflows that exactly mirror your business processes. Manage changes in your IT environment using **VoxConnect®** to integrate your voice system, WMS, hardware and processes – with no embedded coding.
- **Software as a Service** model **lowers your cost of ownership** by eliminating sizeable upfront technology investments and expensive upgrades. Whether centrally managed and/or distributed, the software is fully scalable to meet current and future needs without costly consulting fees.
- **Hardware Independence** means you can run our solutions interchangeably on leading hardware devices and technology systems – even in multiple sites using different hardware and applications. Deploy Voxware in the Cloud or on your internal IT framework. Benefit from **multimodal fulfillment** options, including support for store and direct-to-consumer deliveries. With Voxware's **open standards design and device-agnostic philosophy**, you're free to make changes in your VMS solution and WMS/ERP system independently. No expensive modifications required.

## Some of the companies exceeding expectations with Voxware.



**Retail:** Argos, Dixon, Haggar, Neiman Marcus, Menards, Mohawk, Target, The TJX Companies, Whole Foods



**Food & Beverage:** Albert Heijn, Ballester Hermanos, Krasdale Foods, Milton's Distributing, PFG, Price Chopper, Puerto Rico Supply Group, The State of Utah DABC, US Foods



**Healthcare:** Cone Health, Kavo Kerr, Metrex, Mission Health System, SpecSavers



**Automotive:** AutoZone, Belron, DYK Automotive, Velvac



**Publishing:** Elsevier, HarperCollins, Simon & Schuster



**3rd Party Logistics:** Congebec, DHL Worldwide, Fon Du Lac, Fresh Grill, Grencore, Mas Bodega



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**Let Voxware help improve your operations.** Contact us to get a demo and discuss your challenges. Call **US:** 609-570-6800 or **UK:** 020 3857 1540 or visit **www.voxware.com**